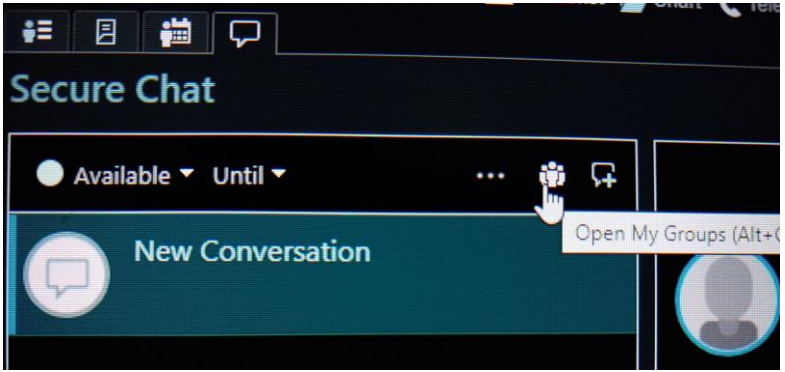
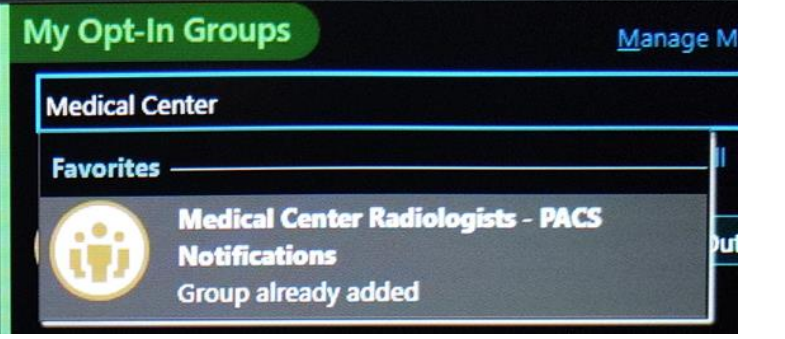


Epic Secure Chat for Radiologists/ED Clinicians PACS Communications

As a continued effort to increase transparency of communications to our physician groups Sentara IT has enabled Secure Chat specifically for Radiologists groups and ED Clinicians for specific PACS affected communications.

This communication tool will be used for one way communication delivery about very specific items (Network issues, Application issues, Maintenance, and Upgrades that affect PACS Applications only). It will not be used for chatting as it will not be monitored. This will be focused on the Radiologists and Clinicians that want to know about the above items.

This is the Epic Secure Chat feature and will require all physicians to Opt-In to receive the communications.

<ul style="list-style-type: none"> - Open Epic Secure Chat - Select “Open My Groups” 	
<ul style="list-style-type: none"> - In the “Join Opt-In Group” box start typing “Medical Center” and “Medical Center Radiologists – PACS Notifications” will appear. Click on this group 	
<ul style="list-style-type: none"> - It should default to “In”. If not select it. 	