

MCR IT SUPPORT FOR RADIOLOGISTS

If equipment is not working during normal weekday hours – please contact the appropriate IT person.

- Sentara Norfolk General – Patrick Fedorko – pager (757-475-5156); email address pifedork@sentara.com
- Sentara Leigh / Sentara Brock Cancer Center / Sentara Ortho Center – Adrienne Bell – **757-261-4237 (work); 757-934-7136 (pager); (757) 871-6646 (cell)** ; email address abell1@sentara.com
- Sentara Williamsburg / Port Warwick / Careplex – Call IT Help Desk **757 – 857 – 8190**; IT Help Desk will notify the appropriate person to resolve issue
-
- Bon Secours IT line – **866 – 809 - 9259** when having a PACS issue - Let the IT tech person who answers the line that 1. You are a physician 2. You require P2 service and your issue is clinically critical. If you say just a “PACS issue” - this is a HS/GED person answering the phone and has no clue, but knows what P2 means
- Secondary Bon Secours IT contact is Chad **(803) 513-3336 (c)**
- Secondary Bon Secours IT contact is Penny **(757) 391-7232 (c)**
- If you need MIM assistance, call MIM Support Line: 1 (866) 421-2536; Hours: 600 am- 800 pm (after hours calls will be on a pager system)

If equipment is not working after hours – please let facilitator know.